Charter of Mental Health Care Principles

Mental Health Act 2014

All service providers and agencies aspire to ensure the rights of consumers and carers are met according to the Charter of Mental Health Care Principles which are:

- Protection of human rights
- Commitment to continuous improvement with consumers and families
- The opportunity for consumers to make their own decisions
- Welcoming all from diverse backgrounds
- A respect for privacy and confidentiality
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- Safe and accessible services
- An organisational culture of dignity, equality, courtesy and compassion
- Care that respects Aboriginal culture and spirituality
- Unique care for each individual
- Planning which includes families and carers
- Consideration for personal responsibilities and commitments
- Clear information about mental health and treatments
- Clear information about legal rights
- Recognition of social factors that influence mental health and wellbeing
- Addressing physical, medical and other co-occurring health issues
- The opportunity for consumers to make their own decisions
- Welcoming all from diverse backgrounds
- A respect for privacy and confidentiality

For more information, please ask a staff member at your local health service for a copy of our Charter of Mental Health Care Principles brochure or visit the Office of the Chief Psychiatrist website www.chiefpsychiatrist.health.wa.gov.au